### PARENT'S SATISFACTION QUESTIONNAIRE

The following questionnaire is part of our evaluation of the treatment program that you have received. It is important that you answer as honestly as possible. The information obtained will help us to evaluate and continually improve the program we offer. Your cooperation is greatly appreciated. All responses will be strictly confidential.

#### A. The Overall Program

Please circle the response that best expresses how you honestly feel.

1. The major problem(s) that originally prompted me to begin treatment for my child is (are) at this point

considerably	worse	slightly	the	slightly	improved	greatly
worse		worse	same	improved		improved

2. My child's problems which I/we have treated with clinic methods are at this point

considerably	worse	slightly	the	slightly	improved	greatly
worse		worse	same	improved		improved

3. My child's problems which I/we have <u>not</u> treated with clinic methods are at this point

considerably	worse	slightly	the	slightly	improved	greatly
worse		worse	same	improved		improved

4. At this point my feelings about my child's progress are that I am

very dissat-	dissatis-	slightly	neu-	slightly	satis-	very
isfied	fied	dissatisfied	tral	satisfied	fied	satisfied

5. To what degree has the treatment program helped with other general personal or family problems not directly related to your child? (e.g., marriage, my feelings in general)

hindered	hindered	hindered	neither	helped	helped	helped
much more		slightly	helped	slightly		very much
than			nor			
helped			hindered			

6. At this point, my expectation for good results from this treatment is

very	pessi-	slightly	neutral	slightly	opti- very
pessimistic	mistic	pessimistic		optimistic	mistic optimistic

7. I feel that the approach used to treat my child's behavior problems in this program is

very	inappro-	slightly	neutral	slightly	appropriate	very
inappro-	priate	inappro		appro-		appropriate
priate		priate		priate		

8. Would you recommend the program to a friend or relative?

strongly	not	slightly	neutral	slightly	recom-	strongly
not recom-	recommend	not recom-		recom-	mend	recom-
mend		mend		mend		mend

9. How confident are you in managing <u>current</u> behavior problems in the home on your own?

very uncon- somewhat neutral somewhat confident very uncon- fident unconfident confident confident

10. How confident are you in your ability to manage <u>future</u> behavior problems in the home using what you learned from this program?

2		somewhat	somewhat	confident	very
uncon-	fident	unconfident	confident		confident
fident					

11. My overall feeling about the treatment program for my child and family is

very	negative	somewhat	neutral	slightly	positive	very
negative		negative		positive		positive

### **B.** Teaching Format

### **Difficulty**

In this section, we'd like to get your ideas of <u>how difficult</u> each of the following types of teaching has been for you to follow. Please circle the response that most clearly describes your opinion.

1. Lecture information by therapist (e.g., when therapist talked about how to praise or how to use Time Out)

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

2. Demonstration of skills through use of videotape scenes

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

3. Group discussion of skills

	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy		
4.	Practicing the play skills at home with child								
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy		
5.	Other homework assignments								
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy		
6.	Involvemen	t of my chi	ld's teacher in	the progra	ım				
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy		
<u>Us</u>	<u>Usefulness</u>								
In	In this section, we'd like to get your ideas of how useful each of the following types of te								

In this section, we'd like to get your ideas of how useful each of the following types of teaching is for you <u>now</u>. Please circle the response that most clearly describes your opinion.

1. Lecture information

extremely	not	somewhat	neutral somewhat	useful	extremely
useless	useful use	eless	useful		useful

2. Demonstration of skills through use of videotape vignettes

extremely not somewhat neutral somewhat useful extremely useless useful useless useful useful

3. Group discussion of skills

extremely not somewhat neutral somewhat useful extremely useless useful useful useful useful useful

4. Practice of play skills at home with your child

extremely not somewhat neutral somewhat useful extremely useless useful useless useful useful

5. Other homework assignments

extremely not somewhat neutral somewhat useful extremely useless useful useful useful useful useful

6. Involvement of my child's teacher in the program

extremely not somewhat neutral somewhat useful extremely

# useless useful useless

useful

# **Specific Parenting Techniques**

Attends/Commenting

	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy
3.	Rewards/Pra	aise					
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy
4.	Ignoring						
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy
5.	Good comm	nands					
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy
6.	Time-out						
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy
7.	This overall	group of te	chniques				
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy

## <u>Usefulness</u>

In this section, we'd like to get your ideas of how useful each of the following methods is. Please circle the response that most clearly describes your opinion.

1. Play

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

2. Attends/Commenting

	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful
3.	Rewards/Pr	aise					
	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful
4.	Ignoring						
	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful
5.	Good comn	nands					
	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful
6.	Time-out						
	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful
7.	This overall	l group of te	echniques				
	extremely useless	not useful	somewhat useless	neutral	somewhat useful	useful	extremely useful

### D. Advanced Sessions (2nd half of program)

1. Application of basic parenting skills learned (e.g., Praise, Time-out, etc.) to new child behavior problems which emerge.

	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	
2.	Communication Skills with Adults							
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	

3. Anger Management

In this section we'd like to get your idea of how difficult it usually is to utilize the skills taught on the following topics. Please circle the response that most closely describes how difficult the following skills are to do.

	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	
4.	Depression	Self-Contro	ol					
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	
5.	Problem-Solving Skills With Adults							
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	
6.	Communica	ation Skills	with Children					
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	
7.	Problem-So	lving Skills	With Childre	n				
	extremely difficult	difficult	somewhat difficult	neutral	somewhat easy	easy	extremely easy	

#### **Usefulness**

In this section, we'd like to have your opinion of how useful each of the following skills is to you in improving your interactions with adults and children. Please circle the response that most closely describes the usefulness of the following skills.

1. Application of basic parenting skills learned (e.g., Praise, Time out, etc.) to new child behavior problems which emerge.

extremely n useless u		somewhat useless			useful	
--------------------------	--	---------------------	--	--	--------	--

2. Communication Skills With Adults

extremely not somewhat neutral somewhat useful extremely useless useful useless useful useful

3. Anger Management

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

4. Depression Self-Control

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

5. Problem-Solving Skills With Adults

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

# 6. Communication Skills With Children

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

# 7. Problem-Solving Skills With Children

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

### **Involvement with Your Child's Education**

\_\_\_\_\_ it is to do the following:

1. Support my child's success at school by reading and/or doing homework with my child

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

2. Support my child's success at school through direct communication with his/her teacher

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

3. Support my child's success at school by volunteering for school activities

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

4. Support my child's success at school by home/school good behavior charts

extremely	difficult	somewhat	neutral	somewhat	easy	extremely
difficult		difficult		easy		easy

#### <u>Usefulness</u>

In this section we'd like to get an idea of <u>how useful</u> it is to do the following:

1. Support my child's success at school by reading and/or doing homework with my child

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

2. Support my child's success at school through direct communication with his/her teacher

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

3. Support my child's success at school by volunteering for school activities

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

4. Support my child's success at school by home/school good behavior charts

extremely	not	somewhat	neutral	somewhat	useful	extremely
useless	useful	useless		useful		useful

## F. Therapist 1

(name)

In this section we'd like to get your ideas about your therapist(s). Please circle the response to each question that best expresses how you feel.

1. I feel that the therapist's teaching was

very poor	fair	slightly below	average	slightly above	high	superior
		average		average		

2. The therapist's preparation was

poor	fair	slightly below	average	slightly above	high	superior
		average		average		

3. Concerning the therapist's interest and concern in me and my problems with my child, I am

extremely dissatisfied	•••	neutral	slightly satisfied	•
	fied			

4. At this point, I feel that the therapist in the treatment program was

extremely	not helpful	slightly	neutral	slightly helpful	helpful	extremely holpful
not	neipiui	not		neipiui		helpful
helpful		helpful				

5. Concerning my personal feelings toward my therapist

I dislike						I like
him/her	him/her	him/her	neutral	him/her	him/her	him/her
very much slightly		attitude	slightly toward him/her		very much	1

(name)

1. I feel that the therapist's teaching was

very	fair	slightly	average	slightly	high	superior
		<b>U</b> .	U	<b>U</b> .	U	1

In this section we'd like to get your ideas about your therapist(s). Please circle the response to each question that best expresses how you feel.

below average above average 2. The therapist's preparation was

poor	fair	slightly below	average	slightly above	high	superior
		average		average		

3. Concerning the therapist's interest and concern in me and my problems with my child, I am

extremely dissatisfied	0.	neutral	slightly satisfied	•

# 4. At this point, I feel that the therapist in the treatment program was

extremely	not	slightly	neutral	slightly	helpful	extremely
not	helpful	not		helpful		helpful
helpful		helpful				

# 5. Concerning my personal feelings toward my therapist

I dislike	I dislike	I dislike	I have a	I like	I like	I like
him/her	him/her	him/her	neutral	him/her	him/her	him/her
very much slightly		attitude	slightly		very muc	h
			toward			
			him/her			

# G. Your Opinion Please

5. What did you like the most about the advanced program?

- 6. What did you like the least about the advanced program?
- 7. What part of the entire program was least helpful to you?
- 8. How could the entire program have been improved to help you more?
- 9. During the time you were in this program did you receive any other type of treatment for yourself or your child?
- 10. At this time do you feel the need for additional individual or group therapy? Please elaborate.
- 11. How did you feel about your therapists' involvement in the program?

We thank you for your <u>patience</u> in filling out all these questionnaires. It really helps us to plan future programs to have your input.

My overall feeling about filling out questionnaires is

very negative	negative	somewhat negative	neutral	slightly positive	positive	very positive

My overall feeling about the videotaped and home observations is

very	negative	somewhat	neutral	slightly	positive	very
negative		negative		positive		positive